

## **UPCEA PCO Professional Certificate Program**

## **My Experience**

The importance of the work we do in professional continuing and online (PCO) higher education increases each day, especially since the pandemic. Being relatively new to the world of online higher education, I felt I needed a solid background in this area - a way to increase my knowledge about PCO education. The UPCEA PCO Professional Certificate Program was my perfect solution.

## **Key Takeaways**

As a full-time employee, I found many benefits with this program, such as:

- Easy access to course materials and meetings
- Flexible schedule
- Meeting peers in the PCO field
- Tips and tricks we can learn from each other

"I learned a lot about the way that other institutions operate and that no two PCO units look alike."

This program helped me increase my knowledge in the PCO field and through the contacts I made in the courses. My institution also benefits from the connections with peers at other member institutions for sharing tips, advice and support.

## **Who Should Take This Program**

I would recommend this program to any new hire in a PCO unit or department or anyone who wants to strengthen their knowledge about PCO programs and courses.



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