

UPCEA Mentorship

UPlift: UPCEA Mentoring Experience Program

Member Virtual Information Session January 10, 2023



UPCEA Team

UPCEA

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What is UPIift: UPCEA Mentoring Experience Program?

UPlift is a virtual mentoring community that offers UPCEA members the opportunity to have a peer mentor to support them personally and professionally.



Every Member Deserves a Mentor

UPCEA has partnered with Mentor Collective to offer UPCEA members a peer mentor within the UPIift UPCEA program.



Mentor Collective onboards and trains mentors

MC matches interested participants with mentors who share interests, experiences and preferences

Do you feel your mentee could use additional support?



Mentor Collective guides the relationship through text and email check-ins



Mentor Collective Team



Tiffany Wiggins, PhD Senior Program Success Manager



Laura Maguire Partner Relations Director

Welcome to The Collective

We are excited to bring personalized, high-impact mentorship to your employees.

Benefit from MC's experience creating and supporting 700+ mentorship programs with varying needs and goals.











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FOUNDATION



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PennState University Park



Susquehanna

















THE RHODES LAB

A Collective Mission

- Mentorship Experts
- Partner Institutions
- Mentorship Scholars & Institutes
- Mission-Aligned Investors

A group of mentorship-driven experts and institutions dedicated to bringing the best out of people through mentorship.



Benefits of Joining the UPlift Program

MENTEES

- Expand your professional network
- Build your leadership skills
- Hear different experiences, insights and knowledge
- Accelerate your professional development

MENTORS

- Personal satisfaction that comes from giving back
- Elevate professionals
- Hear new perspectives
- Deeper appreciation for the value you have to offer
- Demonstrate leadership skills
- Build authentic relationships
- Sense of community and belonging

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Program Operations





Make a Relevant Match



MC's matching surveys, taken by both mentees and mentors, are unique to specific program design goals.

Most importantly, our process gives agency to the **mentee** in determining what they want most in a mentor.

Unlike standard software alone, MC uses a unique model of both algorithms and matching specialists to establish the strongest possible matches.

The survey will ask you about your career experiences, life experiences, hobbies and interests, availability, preferred method of communication, the number of mentees you're able to support, and more.



Mentor Collective Mentor Training



Equipping mentors for successful relationships:

- On-demand mentor training
- Mentor Collective mentor training covers:
 - Role of a Mentor
 - Program expectations
 - Logistics/Navigating MC
 Platform
 - Self-efficacy and help-seeking behavior concepts, and
 - How to best leverage Mentee Success Plans.



Text-based Engagement



MC's Texting Line seamlessly connects mentor and mentee without having to exchange personal phone numbers.

The Text Chatbot sends mentees and mentors important reminders, and allows administrators to send customized messages related to events, UPCEA activities, or important updates.



Your Mentor/Mentee Relationship

Discussion Guides surface key topics and relevant resources

What are you searching for?

Accessible by any device, the **Mentee/Mentor Platform** equips mentees and mentors learn more about each other, access resources, and more

> Velcome, Jackie! COVID-19: Adapting to Online Prioritizing Well-Being during Learning COVID-19 By the end of this conversation the By the end of this conversation the ••••• Sprint LTE 12:10 PM 75% mentee will be informed about tics and mentee will be able to identify resources MENTEE **1ENTEE** Messages Mentor Collective Details Hi Taylor, it's the Mentor **Collective ABC** University. It's time for your monthly conversation log. Reply to this message w/the approx. # of times you and Jordan have COVID-19 Relief Resources Understanding and Addressing ION DOE connected since you JANE DOE Racial Injustice were matched. This discussion guide provides a list of This discussion guide provides tips and relief resources pertaining to COVID19. resources to better support each other in MC Squared 2019-20 MC Squared 2019-20 LOG CONVERSATION LOG CONVERSATION Readiness Checklist Complete these tasks before connecting with your mentor/mentee. 0 0 Text Message 13 © Mentor Collective 2021 All Rights Reserved

MC's Text **Chatbot** sends mentees and mentors important reminders

Mentor Collective Dashboard

Once you've signed up, you will have access to the **Mentor Collective Dashboard**, which houses contact information, your registration checklist, discussion guides, helpful articles, and MC community updates.





The Power of Flags

DASHBOARD	MC ENGINEERING TEST AD	ULT/ONLINE ACADEMY Y2K I 427			
	Flags				
	Panding 5 Actionable 2	Non actionable 1			
RECENT ACTIVITY		Pending - 5 Actionable - 2 Non-actionable - 1			
	< > 5 flags total		D.475	0475000150	
FLAGS	MENTEE NAME samuel nave	MENTOR NAME Sonia Li	DATE ✓ 6/7/2020	CATEGORIES Roommate conflict	
	Scott Grumeretz	Sonia Li	1/17/2020	Depression	
	Scott Grumeretz	Sonia Li	1/17/2020	Balancing work family and school	
MENTORSHIPS	Sonia Lee	Mike Grip	12/19/2019	Family conflict	
	Sonia ee	Mike Grip	11/6/2019	Transferring schools	
	< > 5 flags total				
MENTORS					

Insight Flags from mentors alert program administrators when a mentee needs more information about UPCEA.

With this feature, mentors can:

• Ensure your mentees receive the help they need from the right resources.

You will learn more about the expectations for flags as well as your roles and responsibilities in your mentor training!



Who will serve as a mentor?

A mentor in the **UPIift program** is an experienced UPCEA member who volunteers to provide **one-on-one support to their UPIift colleagues through peer mentorship**.

Mentors will be trained to provide support to their mentee(s) on professional, personal, and workplace matters.



What does a mentor do?

- Share your experience as a colleague and industry-professional. Offer insight and suggest the best way to achieve their goals
- Motivate mentees to be the best version of themself and serve as a **trusted peer** for their time in the program, within their career, and beyond.
- Share opportunities to take advantage of such as conference participation, professional development programs, webinars, coffee chats, and scholarship programs
- Giving tips on organization, career nuances, and practical life experiences
- Help mentee(s) with **balancing work and life**



What does a mentee do?

- Meet with your mentor at least once a month
- Share your experience as a colleague and industry-professional. Mentees and mentors can learn from one another.
- Ask specific questions and/or approach each meeting with a topic in mind. Ask your mentor about their experiences and how they navigated challenges, overcame adversity, or pursued a new goal.
- Share opportunities to take advantage of (possibly together), such as conference participation, professional development programs, webinars, coffee chats, and scholarship programs



Participant expectations for the UPlift program

- Communicate at least once a month
- Connect via in person, text, phone, and/or video (you decide!)
- Log conversations and/or flags in the MC platform



Program Launch Timeline

	ACTIVITY				
JANUARY	UPlift Information Session Interested members complete Interest Form				
FEBRUARY	Mentee & Mentor Recruitment & Onboarding				
MARCH	Mentors & Mentees get matched				
APRIL	 Participant Engagement Mentors and mentees connecting monthly 				
MAY	 Implementing/utilizing resources and Discussion Guides Logging conversations Mentors submitting flags (as needed) 				
JUNE					
JULY	 Completing post-session surveys 				
AUGUST	End of program virtual event & evaluations Program concludes				



Mentee's Timeline



Next year:

Liked your experience? Sign-up as a mentor next time & encourage others to participate!



Mentor's Timeline





How to Participate in UPlift 2023?

- Go to <u>www.upcea.edu/uplift</u> for more information
- Complete Interest Form by January 18, 2023
- Interested mentors and mentees will be invited via email to sign-up for program using a provided registration link
- Mentors & mentees will complete **onboarding** tasks
 - Mentors will complete matching survey and complete mentor training
 - Mentees will complete matching survey
- Matching begins in early March



Questions??

For questions about UPlift: UPCEA Mentoring Experience program, contact: Melissa Peraino, UPCEA mperaino@upcea.edu

For questions about **Mentor Collective**, contact: **Tiffany Wiggins, PhD** <u>tiffany@mentorcollective.org</u>

